



Client Satisfaction Survey / Customer Review

Thank you for choosing MARRS for your IT Asset Disposition Needs. We work hard to provide you with excellent service and great prices. Please complete this survey and 'Letter of Recommendation' and email it to matt@marrsok.com and we will add 2% to the total order next time we buy computer equipment from you.

MARRS PO#/SO#: _____

Date: _____

Company Name / Contact Name: _____ / _____

Please Check 'Yes' or 'No' in this section:

Did MARRS provide (any) materials, packing, removal, freight for this transaction?	Yes	No
MARRS provided Data Destruction, Certificates, Serialized Reports or Audits for this project?	Yes	No
Would you refer MARRS to family, friends, co-workers, colleagues, and others?	Yes	No
Will you use MARRS again for your IT Asset Disposition Needs?	Yes	No

Please use dropdown box to rate the service you received?

- I received clear, and accurate information from MARRS throughout this transaction.
- I received a good price for my excess equipment.
- MARRS Representatives were courteous & professional to all client team members
- MARRS completed service and finalization within a timely manner.
- Overall Satisfaction with Service Received.

Do you have any suggestions that might help us improve?

Please write us a 'Letter of Recommendation' including a brief description of services provided, your satisfaction level, and reasons for recommendation.

Is it okay to use this letter for advertising and add 2% next time we buy equipment?	Yes	No
Is it okay to use your name with this letter as referral / reference?	Yes	No

Optional: Name _____ Title _____